

TENDER REFERENCE: RFP15-2019

Tender Name PROVISION OF CLEANING SERVICES AT SARS OFFICES, NATIONWIDE.

Questions	Answer
Can I choose or select a certain region or do we need Tender for the National?	Bidders are allowed to choose the cluster they wish to bid for.
How many copies do we need to submit?	Bidders are requested to submit as follows: 1 original of file/envelope 1 (Technical Proposal) plus 1 original of file/envelope 2 of (Price schedule & B-BBEE certificate/sworn affidavit (SBD 6.1), 1 copy of file/envelope 1 (Technical Proposal) plus 1 copy of file/envelope 2 of (Price schedule & B-BBEE certificate/sworn affidavit (SBD 6.1), Total number = 4 files or 2 files & 2 envelopes or 4 envelopes.
	SARS recommend that where possible bidders must use a file for Technical Proposal and envelope for Price schedule & B-BBEE certificate/sworn affidavit (SBD 6.1) A copy of the above file1 & 2 and a disk (with price template in excel version if possible)
Can I please found out if you want every tender copy separately like e, g if is limpopo giyani u want the copy separately or I can just add all the tenders that I want to apply from Limpopo to be in one tender? And the other thing can I attach all the Provence s quotation in one or separately also?	Bidders are requested to submit as follows: 1 original file/envelope 1 (Technical Proposal) plus 1 original file/envelope 2 of (Price schedule & B-BBEE certificate/sworn affidavit (SBD 6.1), 1 copy file/envelope 1 (Technical Proposal) plus 1 copy file/envelope 2 of (Price schedule & B-BBEE certificate/sworn affidavit (SBD 6.1), Total number = 4 files or 2 files & 2 envelopes or 4 envelopes.
	SARS recommend that where possible bidders must use a file for Technical Proposal and envelope for Price schedule & B-BBEE certificate/sworn affidavit (SBD 6.1) A copy of the above file1 & 2 and a disk (with price template in excel version if possible) Please refer to 30 & 31 of SARS RFP15-2019 Main RFP Document- Summary, Guidelines, Conditions and Instructions v1

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Questions	Answer
Annexture C Table 1 - If the cleaner has to work once a week but on the table number of working days are 168 as indicated, how do we fill it on the table on the column (rate per hour) since it has formulas already and we are told not to edit or change anything?	Bidders are to quote the rate per hour.
(RFP) 15/2019 Provision of Cleaning Services at SARS Offices, nationwide. Do we supply dustbin liners?	Clear plastic bags for dustbins i.e. kitchens dustbins must be provided by the cleaning service provider. Bidders should note that the She bin liners are supplied by the hygiene service providers.
Kindly assist me on the annual escalation rate do we write figures or percentages	Percentages
Scope of work on page 3 – bulletin five do we have to quote supply of toilet paper, if so what PLY and how many? Scope of work on page 14 – do we supply and replenish seat spray, batteries and bin liners? Annexure c – table 1.1 – do we indicate an hourly rates or daily 8 hour shift rate? Annexure c – table 2.1 – what is regional services council? Costing template – total working hours for part time & full time service are indicated the same at 168, while frequency of service is required differently i.e. full service vs once a	No, the toilet paper will be provided by the SARS appointed hygiene service providers. No the hygiene supplies/ consumables will be supplied by the SARS appointed hygiene service provider. Bidders to indicate hourly rate. This has been removed, see amended pricing template. No, bidders must not change anything on the pricing template; bidders are to respond as per the template, the hours will be negotiated post award.
week, are we allowed to change total hours?	