# RFP 20/2019: THE PROCUREMENT, MAINTENANCE AND SUPPORT OF SAP AUXILLARY TOOLS (RETRO TAX TOOL, DATA COPY TOOL AND REPORTING TOOL)

## Communication #2

## Date of Issue: 19 July 2019

## 1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

## Question and Answer

| No | Question | Answer |
|---|---|---|
| 1. | Supplier A is in the process of compiling its response for SARS RFP 20/2019 "The Procurement, Maintenance and Support of SAP Auxiliary Tools (Retro Tax Tool, Data Copy Tool and Reporting Tool) for SARS" tender and require clarity on the following; | |
| | • Number of users that will be consuming the reports; <br> • | • +/- 12800 |
| | • Number of concurrent sessions (i.e. how many users will log in at the same time?) | • 1000 |

| No | Question | Answer |
|---|---|---|
| | | |
| 2. | Given that SARS already has Licensed for Business Objects/Business Intelligence please advise regarding the following:<br><br>• <br><br>• What is the version that SARS is licensed for?<br><br>• Do you anticipate that there will be a | • SARS currently has SAP BO suite version 4.2 installed (3 tier landscape) and being utilized for Lumira Dashboards. |
| | • Requirement for additional licenses if the proposed solution is Business Objects? | • SARS has 2 x 10 CS (concurrency sessions) and 1 x 10 Named user license. This is suffice to add users to the system. |