RFP 16–2020: Procurement of an Application Performance Monitoring solution including maintenance and support services

RFP Communication#4

Date of Issue: 07/01/2021

1. Answers to questions posed by Bidders.

This communication is issued in terms of paragraph 9.2 of "SARS RFP 16-2020 1-1 Summary, Guidelines, Instructions and Conditions"
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za

Question and Answer Table

No	Question	Answer
1.	What current software tools are in place for system or application monitoring, both for mainframe and non-mainframe	- Mainframe = please refer to previous Q&A communication published on the SARS website - non-mainframe = HP NNM for system management -
2.	Can you confirm the application language/database for the CICS transactions, such as: • Natural / Adabas • COBOL / DB2	- Natural / Adabas