RFP 31-2020 - The upgrade of the SSA-Name3 matching tool used in the SARS integrated business register (IBR) and The procurement of maintenance and support for the SSA-Name3 matching tool used in the SARS integrated business register (IBR)

RFP Communication#1

Date of Issue: 01/04/2021

1. Answers to questions posed by Bidders.

This communication is issued in terms of paragraph 9.2 of "SARS RFP 16-2020 1-1 Summary, Guidelines, Instructions and Conditions"
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za

Question and Answer Table

No	Question	Answer
1.	With regard to RFP 31-2020, please could you let us know what version number of SSA-Name3 is currently installed. For example: SSA-Name3 v1.7, or SSA-Name3 v2.4, or SSA-Name3 v9.1	SSA-Name3 v2.4.04
2.	Is either the SSA DCE (Data Clustering Engine) or SSA IDS (Identity Systems) application layer products being used on top of SSA-Name3? SARS was licenced for both of these additional products and the use of the term 'Cluster Number' in the briefing discussion suggests that one of these products may also be part of the existing solution at SARS.	It is only SSA-Name3
3.	With regard to the ad-hoc consulting portion of the RRP, kindly provide clarity as to what SARS's expectations are in terms of timeframes and deliverables. We would like to find out whether SARS would be requiring a consultant for set number of hours per month and what you envisage the duration of the Ad-hoc consulting to be.	We do not have pre-set number of hours. It will be on an ad-hoc basis as the need arises