RFI 06/2021: COMPLIANCE MANAGEMENT SOLUTION

Communication #1

Date of Issue: 27 January 2022

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Question and Answer

No	Question	Answer
1.	Is SARS able to provide a list of the legislation that would be required within the system	Yes SARS will be able to provide the list at a later stage depending on outcome of procurement processes (there is a Compliance Risk Universe in place).
2.	An outline of, or at the least, the number of internal policies and procedures that would be required within the system.	This is an optional requirement at this stage, may be included as a separate line item/option.
3.	The number of users that would require access to the system in terms of the following:	

No	Question	Answer
.	3.1. Compliance/Legal Managers to be administrators of the system	- At least 2 system administrators for continuity purposes.
	3.2. Compliance/Legal Champions	- At least 20 (assuming the system is scalable)
	3.3. Compliance Risk and Control owners	- This is an optional requirement, may be included as a separate line item/ option. The assumptions is that the system can easily integrate with other systems where required.
	3.4. Number of staff needing to attest to legislation or policies and procedures	- At least 20 (assuming the system is scalable)